PONTCHARTRAIN HALLS

WELCOME

HOME

GUIDE

THE UNIVERSITY of NEW ORLEANS

RESIDENTIAL LIFE

#UNOBOUND

Fall 2023
This guide will help you prepare for move-in, know what to expect, and learn how to make UNO your home. If you need assistance, please do not hesitate to speak with any of our student or professional staff members.

**PREPARE**
- Move-In Times
- Pre-arrival Checklist
- Pre-Arrival Checklist
- Arrival Checklist

**EXPECT**
- Settling into your home
- Packing List

OUR STAFF IS EXCITED TO WELCOME YOU!
FREQUENTLY ASKED QUESTIONS

Can I move in later than the week of August 6?
If you are unable to move-in between August 6 through 12 on the scheduled hours, please email ResidentialLife@uno.edu.

What should I do to plan for my arrival on-campus?
Please be on time. Your check-in time is for you to retrieve your key, complete our check-in paperwork, and have your ID programmed by an Office of Residential Life staff member at the front desk of your hall.

Where do I pick up mail and packages on-campus?
There is a post office located on campus. You must set up a mailbox with them. They are located in the University Center. There is also a post office box rental fee associated with mailbox set up. Please do not send mail to the halls, as it will be sent back.

3 Months $20 • 6 Months $30 • 9 Months $40 • 12 months $50

I need to get a UNO ID Card. How do I get one?
The ID Card Office will be open Monday- Friday between the hours of 9 am- 4 pm on the first floor of the Computer Center Building next to the Earl K Long Library for students to pick up their ID.

What if my suite mates and I do not work out?
You are highly encouraged to complete the Roommate Agreement posted to your Residential Life app before beginning a roommate relationship as the items discussed during the Roommate Agreement process will assist in building a strong roommate relationship and understanding. Be open and honest during this discussion.
If you are still having issues, contact your RA for assistance with mediation. If the issues are unable to be resolved via mediation, contact the Residential Life professional staff at ResidentialLife@uno.edu for additional assistance.
Prepare

Move-In Times

Have you Scheduled your Move-In time?

Log onto the Residential Life app on myapps.uno.edu to select your move-in time by August 7th. University ID is required for check-in.

Pre-Arrival Checklist

☐ Log in to your Residential Life app to review your roommates and room assignment.
☐ Communicate with your Roommates about your expectations for living together for the semester.
☐ Complete the roommate agreement form available on the Residential Life app.
☐ Register your electronic devices via the Resnet Process. Link available at uno.edu/housing/maintenance-request.
☐ Register your bicycle on the Residential Life app.
☐ Vehicles must be registered for a residential parking decal each semester; vehicle decals can be picked up at Computer Center 221 between 8:00 am - 4 pm MWThF; On Tuesdays, the Parking Office is available 9:30 a - 5:30 p.m.
☐ Review emails for any important updates from UNO and Residential Life.
☐ Review the Pontchartrain Hall Handbook and Housing Agreement for all policies available at uno.edu/housing.
☐ Follow us on social media! 📚facebook 📚Twitter 📚UNOResLife

Arrival Checklist*

☐ Fall 2023 Move-In - August 6th - August 12th
☐ Courses made visible on Moodle - August 10th
☐ Welcome Home Event - August 12th
☐ First Day of Classes - August 14th
☐ First Floor Meetings - August 14th - August 20th
☐ Suite Mate Agreements - starting as soon as August 14th - August 31st
☐ Confirm Room Condition Reports (RCRs) - by August 31st
☐ Occupancy Checks - by August 31st

*Dates subject to change

Expect

When arriving on campus for move-in, all residents and families must enter by Benjamin Franklin High School. Residents and their families should take St. Anthony Ave. When exiting, residents and families can leave through any of the exits on-campus.
Fall 2023 meal plans begin August 7. Dining options and hours are available at dineoncampus.com/nola

Is there a leak? Or maybe something breaks in your space? Submit maintenance request on the Residential Life App!

Monitor the laundry room status by downloading the CSC Go Laundry app.

Student Residents' property may be covered if their parent/guardians have a homeowners insurance policy. Student Residents' are encouraged to have a renter's insurance policy if their property is not covered by their parent/guardians policy.

We now offer two options for connecting your devices: ResNetsecure and ResNetguest. ResNetsecure requires your UNO credentials (username & password), while ResNetguest requires no sign-in information. Simply select ResNetguest and Connect!

For gaming and streaming devices, use either ResNetsecure or ResNetguest. Smart devices like Google Home, Amazon Alexa, and Wi-Fi Printers are not supported on the ResNet network. You no longer need to submit a Mac Authentication Request for connecting devices.

Meet Your RA! Pontchartrain Halls have 16 Resident Assistants to help you throughout your time in our halls. Need college advice? Having roommate conflicts? Want someone to talk to? Do not hesitate to contact your RA! Attend their floor meetings, reach out to them via email, and attend one of their many programs!
Fall 2023 Dining

Fall Dining Hours: Tentative/Open To Change

The Cove
11 AM - 2 PM Lunch
4 PM - 7 PM Dinner
11 AM - 2 PM Friday Hours

The Deck | University Center

Chick-fil-A
10:30 AM - 5:30 PM

Subway
9 AM - 3:00 PM

Ace
10:30 AM - 2 PM

Market Nola
7:30 AM - 3 PM

7:30 AM - 8 PM Lunch
7:30 PM - 7 PM Fri - Sun Hours

Meal Plan Options:

- Unlimited - $2801
- Lifestyle 15 - $2507
- Essentials 12 - $2435
- 50 Block Commuter - $450
- 25 Block Commuter - $240

*New Meal Plan Option

*Off Campus Scholarship Students - $1292

5 Meals Per Week And 500 Dining Dollars

For More Questions Or Concerns, Contact

Dining@uno.edu
DineOnCampus.com/Nola

504-280-6402

Fall Meal Plans Begin 8/7

Rec Center
BowlLife

7 AM - 2 PM

Pontchartrain Hall

10 AM - 10 PM
The University of New Orleans Residence Hall Association (RHA) is an on-campus organization that encourages residents to play an active role in residential life by advocating for residents, providing events within the residence halls, and offering leadership opportunities to improve their on-campus experience and life after the University of New Orleans.

Leadership opportunities include the following Executive Board positions:

- President
- Vice President of Involvement
- Chair of Communications
- Chair of Public Relations
- 8 Floor Representatives for North & South Halls

Join us to make a difference! Be part of RHA's mission to amplify resident voices, foster inclusivity, and empower student growth. We can't wait to meet you and hear your ideas. Together, let's create an open, diverse, and empowering environment.

QUESTIONS OR CONCERNS, CONTACT RHA ADVISOR KIARA PARKER

KNPARKER@UNO.EDU

UNO.EDU/HOUSING

504-280-6402
**Semesterly Health + Safety Room Inspections**

Resident Assistants of each hall conduct semesterly health and safety inspections to observe the quality of residents living assignments and to ensure that each resident is following Residential Life standards and protocols. This process involves an inspection of each suite/room to ensure acceptable standards of living for the health and safety of our residents and the building as well.

### Bedroom/Living
- 2-3 Bed Sets (Twin XL-size/Full-size for single dorms)
- Bed Pillows and Pillowcases
- Comforters/Quilts
- Decorative Area Rugs
- Decorative Pillows
- Desk Lamp
- Electric Fan
- Mattress Pad
- Mattress Protector
- Posters
- Sleep Mask
- Throw/Blankets
- Trash Cans

### Bathroom
- Shower Curtain
- Shower Liner
- Shower Mat
- Shower Rings
- Shower Shoes
- Shower Tote/Caddy
- Tissues
- Toilet Paper
- Toothbrush/Soap Case
- Towels (hand, bath, washcloths)

### Personal Care
- Body/Handheld Mirror
- Comb or Brush
- First-aid Kit
- Hairdryer/other Hair Tools
- Nail clippers
- Toothbrush and Toothpaste

### Cooking
- Can/Bottle Opener
- Cups & Mugs
- Eating Utensils
- Keurig Coffee Machine
- Microwave (Under 300 Watts)
- Mini fridge (Less than 5-Cubic Feet)
- Oven Mitt
- Plates & Bowls
- Travel Mug
- Utensil Divider
- Water Pitcher & Filters

### Electronics
- Batteries
- Ear Buds/Headphones
- Extra Phone Chargers
- Game Systems
- HDMI Cable
- Laptop Accessories
- Portable Charger
- Surge Protector
- USB Adapters

### Cleaning/Organization
- Air freshener
- Bathroom Cleaning Supplies
- Broom and Dustpan
- Cleaning Cloths
- Closet Organizer
- Disinfectant Spray
- Dryer Sheets
- Garbage Bags
- Hand/Stick Vacuum
- Hangers
- Iron/Steamer
- Laundry Basket
- Laundry Detergent
- Paper Towels
- Toilet Brush
- Toilet Plunger
- Under Bed Storage
- Wet Wipes

### NOLA Essentials
- Bug Spray
- Rain Boots
- Rain Coat
- Sun Screen
- Umbrella

### Important Documents
- Car registration and insurance
- Debit and credit cards
- Drivers license
- Emergency contact list
- Envelopes and stamps
- Forms for financial aid
- Health insurance cards

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***All Pontchartrain Hall suites include individual bedrooms with a XL-Twin size bed and adjustable bed frame (full size for single rooms), a desk, closet, and dresser. All suites have a common area with a couch, television stand, counter, chair, and ottoman.***
Things to Consider Sharing
While living in Pontchartrain Halls, residents have the opportunity to live with up to three other suite-mates who share a common space. We recommend connecting with your suite-mates as soon as you know who you’re living with! Think about what items you use on a regular basis and decide if you want to coordinate any items.

Here are some recommended items to share:
- Mini Fridge
- TV
- Microwave
- Hand/Stick Vacuum
- Decorative Area Rugs

Hurricane Preparation
University officials regularly monitor weather conditions. During hurricane season (July-November), university officials monitor and track hurricanes, tropical storms and tropical depressions for potential to impact our university community. As per university hurricane protocol, students are notified of university preparations for a storm which may potentially impact our community via the following means: University of New Orleans Email, Text Alerts and the university website. Safety protocols during a hurricane or tropical storm may vary depending on the strength and path of the storm.

Students Evacuating with UNO are encouraged to pack:
- At least 2-3 changes of clothing and shoes
- Pillow/Blanket/Sleeping Pad
- Toiletries
- Needed Medications/Medical Supplies
- Student ID, Driver’s License/Identification, Insurance Card, Health Insurance Information
- Charged Cell Phone, Charger, and Portable Battery Pack
- Snacks (granola, power bars, etc.)
- Radio/Book/Entertainment
- Flashlight

Welcome Care Packages and Linens
Dormify works with the Office of Residential Life to offer students and their families options for linens and care packages. Dormify offers a variety of bedding styles and colors which may appeal to you. uno.edu/housing/parents-students-service

General Prohibited Items
All smoking, vaping, illegal narcotics and weapons are prohibited on UNO Campus.

Items marked with an (*) asterisk are prohibited by the Fire Marshall.

- Coffee Makers [Except Keurig’s]
- Hot Plates
- Anything with exposed Heating Element/Hot Surface
- Air Fryer
- Regular Size Refrigerators
- Space Heaters
- Christmas Lights*
- String Lights*
- All Furniture
- Curtains*
- All Wall Plug Air Fresheners
- Mattresses [Unless Approved by the Office of Disability Services]
- Regular Extension Cords [Except Power Strips]
- Candles
- Incense Burner, Incense
- Wax Warmers
- Vaping Device, Vaping Supplies
- All Smoking Paraphernalia
- Illegal Drugs & Drug Paraphernalia
- Alcohol [If Under 21]
- All Weapons (including toy or decorative)
- Pets

Visit our website uno.edu/housing/pontchartrain-halls to review other items not listed above.
THANK YOU FOR CHOOSING PONTCHARTRAIN HALLS!

WE ARE EXCITED TO SPEND THE SEMESTER WITH YOU!

For any additional questions please refer to the Resident Handbook uno.edu/media/17526 or email ResidentialLife@uno.edu

Covid-19 Protocols
The Office of Residential Life encourages residents to complete a COVID-19 vaccine protocol and booster regime. Residents can receive vaccines and boosters at the UNO Health Services located in the University Center.

Students are encouraged to monitor their health and complete routine Covid-19 testing to know their status. Should a student test positive for Covid-19, they should isolate themselves in their suite and contact the Office of Residential Life for next steps in setting up Covid-19 quarantine processes.