


PONTCHARTRAIN HALL

WELCOME HOME!

COMMUNITY

INCLUSION

STEWARDSHIP

STUDENT
DEVELOPMENT

Our staff is excited to welcome you home. This guide will help you prepare for move-in, know what to expect, and learn how to make UNO your home.

Prepare Expect Home

- Move-In Times
- Pre-arrival Checklist

- Arriving on Campus
- COVID-19 Protocols

- Settling in your home
- FAQ



Residential Life (Residents)

Move-In Times

Have you Scheduled your Move-In time? Log onto the Residential Life app on myapps.uno.edu to select your move-in time by August 8th. University ID is required for check-in.

Prepare

PRE-ARRIVAL CHECKLIST

- LOG IN TO YOUR RESIDENTIAL LIFE APP TO REVIEW YOUR ROOMMATES AND ROOM ASSIGNMENT.
- COMMUNICATE WITH YOUR ROOMMATES ABOUT YOUR EXPECTATIONS FOR LIVING TOGETHER FOR THE SEMESTER. COMPLETE THE ROOMMATE AGREEMENT FORM AVAILABLE ON THE RESIDENTIAL LIFE APP.
- REGISTER YOUR ELECTRONIC DEVICES VIA THE RESNET PROCESS. LINK AVAILABLE AT [UNO.EDU/HOUSING/MAINTENANCE-REQUEST](https://uno.edu/housing/maintenance-request).
- REGISTER YOUR BICYCLE ON THE RESIDENTIAL APP. VEHICLES MUST BE REGISTERED FOR A RESIDENTIAL PARKING DECAL EACH SEMESTER; VEHICLE DECALS CAN BE PICKED UP AT COMPUTER CENTER 221 BETWEEN 8:00 AM- 4PM MWTHF; ON TUESDAYS, THE PARKING OFFICE IS AVAILABLE 9:30 A- 5:30 P.M.
- REVIEW EMAILS FOR ANY IMPORTANT UPDATES FROM UNO AND RESIDENTIAL LIFE.
- REVIEW THE PONTCHARTRAIN HALL HANDBOOK AND HOUSING AGREEMENT FOR ALL POLICIES AVAILABLE AT [UNO.EDU/HOUSING](https://uno.edu/housing).
- FOLLOW THE OFFICE OF RESIDENTIAL LIFE ON SOCIAL MEDIA.



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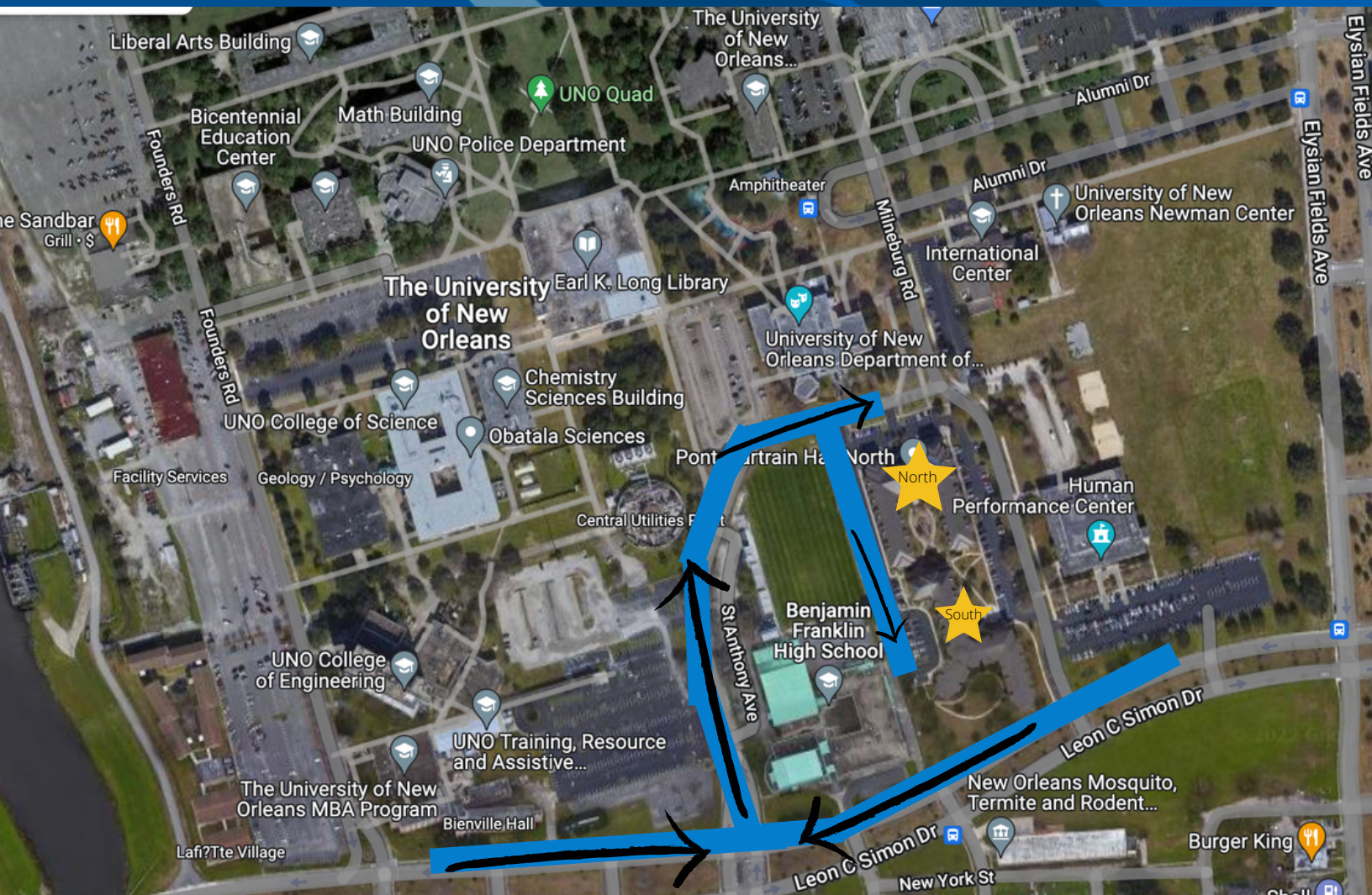
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Expect

When arriving on campus for move-in, all residents and families must enter by Benjamin Franklin High School. Residents and their families should take St. Anthony Ave. When exiting, residents and families can leave through any of the exits on-campus.



Expect

COVID-19 Protocols

The Office of Residential Life encourages residents to complete a COVID-19 vaccine protocol and booster regime. Residents can receive vaccines and boosters at the UNO Health Services located in the University Center. Staff will use CDC Guidelines as outlined in the chart below to determine quarantine and isolation needs if applicable.

Un-Vaccinated Student	If tested positive or came into close contact with a Covid-19 positive student, the resident will be required to quarantine.
Partially Vaccinated Student	If tested positive or came into close contact with a Covid-19 positive student, the resident will be required to quarantine.
Fully Vaccinated Student with Booster	If a fully boosted resident comes into close contact, the resident will be required to wear a mask for 10 days from the date of exposure in the presence of others per CDC guidelines. No quarantine required.
Student with symptoms of COVID-19 or close contact with someone positive for COVID-19	Residents should take a COVID-19 test. If a resident tests positive, the resident will notify UNO and the Residential Life Staff will coordinate your isolation period.



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Fall 2022 meal plans begin August 9th. Dining options and hours are available at the end of the guide.

Home



Is there a leak? Or maybe something breaks in your space? Submit maintenance request on the Residential Life App under "RCR Damages" "Maintenance Request"



Monitor the laundry room status by downloading the CSC Go Laundry app.



Students' property may be covered if their parent/ guardians have a homeowners insurance policy. Students are encouraged to have a renter's insurance policy if their property is not covered by their parent/ guardian's policy.

Wifi



Students can connect to "resenetsecure" network in your wifi settings. ResNet provides each student with an individual connection to the University network and internet. Students can also add multiple devices.



**Help Desk
100 Computer Center
Phone: 504-280-4357
Email: ResNet@uno.edu**



To connect online gaming and/or streaming devices (Roku, Firestick, etc.), you will need to submit an authentication request on www.uno.edu/it/resnet. A ticket will be created and once the request is completed, the student will be contacted through email with further instructions.



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Frequently Asked Questions

- **Can I move in later than the week of August 9th?**

If you are unable to move-in between August 9th-August 15th on the scheduled hours, please email ResidentialLife@uno.edu

- **What should I do to plan for my arrival on-campus?**

Please be on time. Your check-in time is for you to retrieve your key, complete our check-in paperwork, and have your ID programmed by an Office of Residential Life staff member at the front desk of your hall. Limit your guests to assist with move-in to a maximum of 2 assistants

- **Where do I pick up mail and packages on-campus?**

There is a post office located on campus. You must set up a mailbox with them. They are located in the University Center. There is also a post office box rental fee associated with mailbox set up. Please do not send mail to the halls, as it will be sent back.

3 Months \$20 • 6 Months \$30 • 9 Months \$40 • 12 months \$50

- **I need to get a UNO ID Card. How do I get one?**

The ID Card Office will be open Monday- Friday between the hours of 9 am- 4 pm on the first floor of the Computer Center Building next to the Earl K Long Library for students to pick up their ID.

- **What if my roommates and I do not work out?**

You are highly encouraged to complete the Roommate Agreement posted to your Residential Life app before beginning a roommate relationship as the items discussed during the Roommate Agreement process will assist in building a strong roommate relationship and understanding. Be open and honest during this discussion. If you are still having issues, contact your RA for assistance with mediation. If the issues are unable to be resolved via mediation, contact the Residential Life professional staff at ResidentialLife@uno.edu for additional assistance.

Frequently Asked Questions

- **What should I bring into my suite?**

2-4 person occupancy rooms need extra long twin bedding. Single occupancy rooms need full sized bedding. Each room has a bed, desk, chair & closet for each student.

Bathrooms are 2 person shared use, except in single occupancy rooms.

BED and BATH ACCEPTABLE ITEMS: Pillows • Mattress Covers • Foam Pillow Mattress Toppers • Shower Mats • Bath Mats • Towels Wash Cloths • Shower Curtain & Liner • Shower Caddy • Area Rugs • Plunger • Bathroom Trash Container • Cleaning Supplies • Toilet Paper

LAUNDRY, KITCHEN and STORAGE ACCEPTABLE ITEMS: Clothes Hamper • Clothes Hangers • Shoe Bins • Organizers • Closet Organizers Storage Bins & Baskets [Plastic, Metal or Wire] • Plates • Bowls • Cups • Silverware • Laundry Detergent • Dish Detergent • Dish Sponge • Trashcan

WALL ORGANIZATION, PICTURES and DECOR: 3M Command Strips • 3M Command Hooks [Nails, Tape and Tacks are Not Permitted]

ELECTRONICS and APPLIANCES: Laptop • Desktop • Tablet • Smart Phone • Chargers • Electronic Devices & Accessories Ethernet Cords • Power Strips • TV's [Wall Mounts are Not Permitted] • Small Microwave • Mini Fridge [Smaller than 5 cubic feet] • Keurig Type Coffee Maker

- **What should I NOT bring into my suite?**

All smoking, vaping, illegal narcotics and weapons are prohibited on UNO Campus.

Items marked with an () asterisk are prohibited by the Fire Marshall.*

Coffee Makers [Except Keurig's] • Hot Plates • Anything with a exposed Heating Element/Hot Surface • Air Fryer • Regular Size Refrigerators • Space Heaters • Christmas Lights* • String Lights* • All Furniture • Curtains* • All Wall Plug Air Fresheners • Mattresses [Unless Approved by the Office of Disability Services] • Regular Extension Cords [Except Power Strips] • Candles • Incense Burner • Incense Wax Warmers • Vaping Device • Vaping Supplies • All Smoking Paraphernalia Illegal Drugs & Drug Paraphernalia • Alcohol [If Under 21] • All Weapons (including toy or decorative) • Pets



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FALL OPENING HOURS

UNIVERSITY CENTER

CHICK-FIL-A

MON-THURS

8AM-6PM

FRI

8AM-3PM

SUBWAY

MON-THURS

10AM-6PM

FRIDAY

10AM-4PM

PJ's

MON-FRI

7AM-4PM

ACE SUSHI

MON-FRI

10:30AM-1:30PM

MOE'S

MON-FRI

10:30AM-2PM

MARKET COVE

10:30AM-2PM

FRY SHACK

MON-FRI

10:30AM-2PM

SANDBAR

MON-THURS

11AM-9:30PM

FRI

11AM-2PM

THE GALLEY

MON-THURS

7:30AM-8PM

FRI

7:30AM-7PM

SAT

11AM-1PM

4PM-7PM

SUN

11AM-1PM

4PM-8PM

JAMBA JUICE

MON-THURS

11AM-4PM

FRI

11AM-3PM

PONTCHARTRAIN HALL MARKET

MON-SUN

10AM-10PM

LIBRARY

BREWED AWAKENING

MON-THURS

6:30AM-8:30PM

FRI

6:30AM-4:30PM

SAT

9:30AM-2:30PM

SUN

3:30PM-7PM

**Thank you for choosing
Pontchartrain Hall.
We are excited to spend the
semester with you! Please
feel free to stay connected
with us throughout the
semester.**



**For any additional questions please
refer to the Resident Handbook
www.uno.edu/media/17526
or email ResidentialLife@uno.edu**