NEW





#### **GUIDE**

- 1. Room Selection is available to students who have completed a Fall Pontchartrain Hall application by Friday, December 8. The Room Selection Days are December 11-12, 2023.
- 2. You will be able to see your assigned room selection start time on your home screen of the Residential Life app. This is the time at which you will first be able to access the room selection process. Times are assigned in order of application date.
- 3. Once in the app, you will see "Room Selection" on your home screen on the time of your selection time or after your selection time. (Be sure to log into your UNO email account first and visit myapps.uno.edu in order to gain access to the app.)
- 4. Choose "Select a Room/ Suite."
  This will bring you to the room selection process once your timeslot begins.
- 5. If you are in a roommate group and wish to select the room assignment for everyone in the group, you will need to select all of the students in the roommate group under "Roommate Group."
- 6. Choose "Select from Room List"
  You may search by Hall, by Floor
  or by Room Type. Be sure to
  change the other searchable
  fields to "no filter" when you
  conduct a new search so you will
  be able to see all available rooms
  in your search.
- 7. When you have found the suite you are interested in, you will be able to select a bed for yourself and your roommate match if you are in a roommate group.
- 8. To finish, select "Submit Room Selection."
- 9. Once you have completed the process, you will be able to review your assignment on your home screen.

### **FAQ**

# Why can't I access the room selection process?

You will only be able to access the room selection process from your time slot until the process closes. You must have a completed application in order to be assigned a room selection time slot.

### Why can't I find a particular room?

The system is set up to only show you available rooms you are eligible for that fit the search criteria. If someone has already selected a particular room, it will no longer show as available.

## What should I do if I have changed my mind about the room I selected?

Please email our team at ResidentialLife@uno.edu for our assistance.

### What if I only want to live in a onebedroom unit and none are currently available?

Our halls have a limited number of one-bedroom units. You may cancel your application with no penalty before December 15. After this date, a \$50 cancellation fee will be added to your account. Consider selecting a different room option and add yourself to our one-bedroom waitlist within the Residential Life app.

## I am not getting any results in my searches for potential roommates.

Clear your search requests and try again with fewer requested fields. If you are still having issues getting matches, you may be experiencing an issue with your assigned gender in the housing database. Matches will only be shown to you if your gender information matches.



**Questions?** 

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