Fostering Student's Academic Success:

**Learning Support at UNO** 

New Faculty Orientation

August 12, 2021

M. Shannon Williamson

Learning Resource Center





## **Privateer Pathways**

Privateer Pathways is a corequisite remediation program for first-year students. It is designed to support students who, because of their ACT or SAT scores, need additional support in <a href="Mathematics or English">Mathematics or English</a>.

Admission to the University of New Orleans is contingent upon participation in this program.

This fall over half of first-year students will participate in the Pathways Program.

The LRC works with Math and English to coordinate the support courses, monitors student progress, supports faculty who teach in the program, and provides academic coaching for students.



# **Tutoring on Campus**



**Net Tutor**: The LRC sponsors online tutoring through NetTutor so students can get help in a wide range of subjects after hours or on weekends and holidays when campus is closed. You can access NetTutor through Moodle in any of your courses by clicking on the "Student Support Resources" link. See subjects offered and availability at <a href="https://www.nettutor.com/schedule">www.nettutor.com/schedule</a>



**Departmental Tutoring:** Academic departments offer tutoring at their discretion. Our office tries to keep an up to date schedule on our website at <a href="https://www.uno.edu/lrc/tutoring-schedule">https://www.uno.edu/lrc/tutoring-schedule</a>. Please note, our office **does NOT** have any tutors who can assist your students.

# **Early Alert**

Faculty can issue alerts on students in the EAB Navigate Platform. Alerts draw attention to students who may need more support for a variety of reasons.

**Some alerts create cases that Academic Advisors,** Learning Resource Center staff, and **Student** Affairs staff respond to.

Alerts don't replace faculty outreach. You see your students more than anyone else on campus so please make sure to reach out to them and keep open communication. Alerts are used when students may need additional help and more intervention is needed.

Use the comment feature for the most effective alerts.

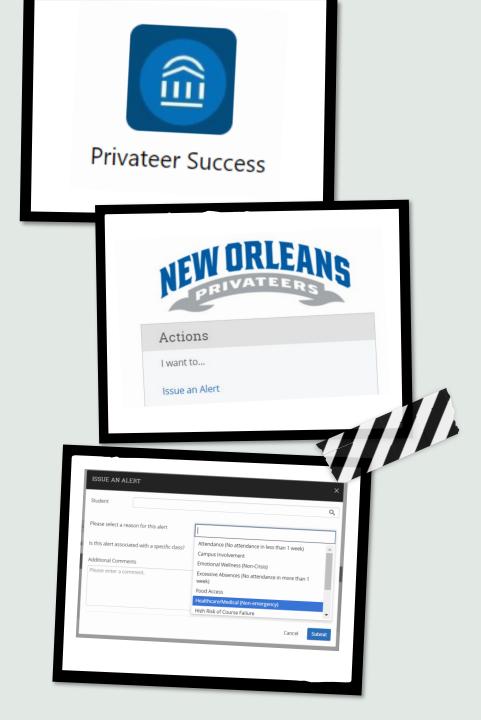
#### **Alert Reasons**

- Attendance
- Excessive Absences
- High Risk of Course Failure
- Low Test Scores
- Missing assignments
- Tutoring Recommended
- Campus Involvement
- Emotional Wellness
- Healthcare Medical
- Food Access
- Housing Access

- Academic Advisors/LRC Staff receive academic based cases for excessive absences and high risk of course failure.
- Student Care Coordinators in Student
  Affairs receive cases for emotional
  wellness, food access, and housing access.
- All other alert reasons do not generate cases. Instead, the student receives a message with campus resources and recommended actions they should take.

### **Submit an Alert**

- Go to myapps.uno.edu. Click the "Privateer Success Tile"
- This will take you to your home page in EAB. In the actions tab, click issue an alert.
- Complete the form and Submit.
- See more detailed step-by-step instructions in attachments.



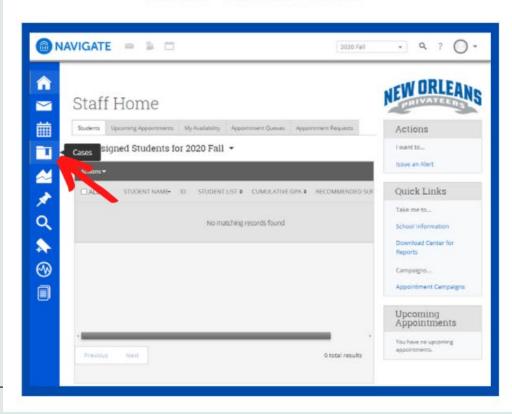
### **View Alert Case Notes**

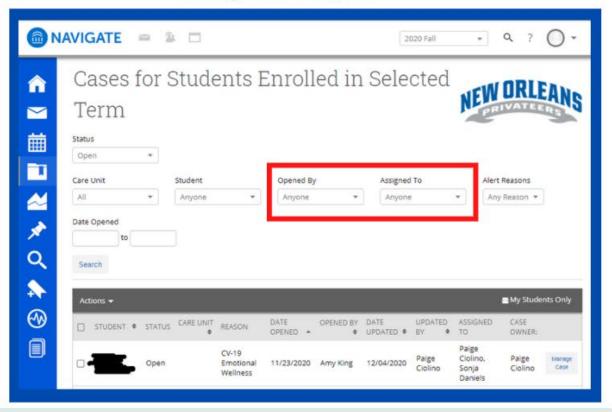
From home screen, click "cases" icon

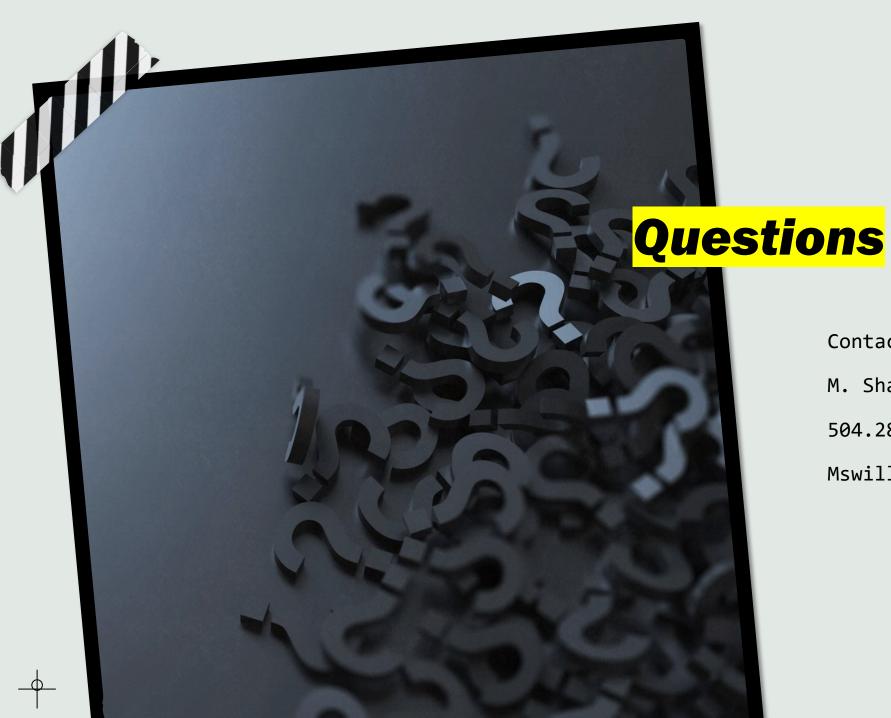


#### Filter by cases

- opened by you or
- assigned to you







Contact Me:

M. Shannon Williamson

504.280.4748

Mswilli4@uno.edu