



THE UNIVERSITY *of*
NEW ORLEANS

WELCOME
HOME
PRIVATEERS!



MOVE-IN DAY

**FALL 2021 MOVE-IN DATES:
TUESDAY, AUGUST 10 THRU TUESDAY, AUGUST 17**

**SELECT YOUR CHECK-IN TIME VIA THE RESIDENTIAL LIFE APP
AT WWW.MYAPPS.UNO.EDU
UNIVERSITY I.D. IS REQUIRED TO CHECK-IN**

Pre-Arrival Checklist

 **COMMUNICATE WITH YOUR
ROOMMATES ABOUT EXPECTATIONS.**

 **REGISTER YOUR ELECTRONIC
DEVICES WITH RESNET.**

 **REGISTER YOUR CARS AND BICYCLES
ON THE RESIDENTIAL LIFE APP.**

 **REVIEW YOUR EMAILS FOR ANY
OTHER IMPORTANT INFORMATION.**

 **FOLLOW RESIDENTIAL LIFE ON
SOCIAL MEDIA!**



@_unophalls_



facebook.com/UNOResLife



@UNOResLife

CAMPUS DINING HOURS

GALLEY

	Sun	Mon	Tue	Wed	Thu	Fri	Sat
Breakfast		7:30a-10:30a	7:30a-10:30a	7:30a-10:30a	7:30a-10:30a	7:30a-10:30a	
Lunch/Bruch	11a - 1p	11a - 2p	11a - 2p	11a - 2p	11a - 2p	11a - 2p	11a - 1p
Snack		3p-4:30p	3p-4:30p	3p-4:30p	3p-4:30p	3p-4:30p	
Dinner	4p-7:30p	4:30p-7:30p	4:30p-7:30p	4:30p-7:30p	4:30p-7:30p	4:30p-7:30p	4p-7:30p

COVE

Sandbar		4p - 11+	4p - 11+	4p - 11+	4p - 11+		
Moe's		10:30a-2p	10:30a-2p	10:30a-2p	10:30a-2p	10:30a-2p	
Fry Shack		10:30a-3p	10:30a-3p	10:30a-3p	10:30a-3p	10:30a-3p	
Cove Market		10:30a-4p	10:30a-4p	10:30a-4p	10:30a-4p	10:30a-3p	

UNIVERSITY

CENTER

Jamba		11a - 4p	11a - 4p	11a - 4p	11a - 4p	11a - 4p	
Build		10:30a-2p	10:30a-2p	10:30a-2p	10:30a-2p	10:30a-2p	
Chick-Fil-A		9a- 6p	9a- 6p	9a- 6p	9a- 6p	9a- 3p	
Subway		10:30a- 6p	10:30a- 6p	10:30a- 6p	10:30a- 6p	10:30a- 3p	
Market NOLA		7:30a-1:30p	7:30a-1:30p	7:30a-1:30p	7:30a-1:30p	7:30a-1:30p	

PHALL

Market	3p-10p	10a-8p	10a-8p	10a-8p	10a-8p	10a-8p	12p-10p
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LIBRARY

Brewed	12p-5p	7a-8:30p	7a-8:30p	7a-8:30p	7a-8:30p	7a-3:30p	9:30a-3p
Awakening							

FOR MORE INFORMATION VISIT

dineoncampus.com/nola or Follow US @UNOdining



FAQ:

CAN I MOVE IN LATER THAN THE WEEK OF AUGUST 10?

If you are unable to move-in between August 10-17, please email ResidentialLife@uno.edu to notify our office of your alternative date.

WHAT ARE YOUR PHYSICAL DISTANCING MEASURES?

Please see email with full Residential Life Covid-19 Risk Reduction Strategies sent on July 20. The communication is also posted to uno.edu/housing. For the latest on the University's Covid-19 Re-opening plan, visit uno.edu/covid-19

WHAT SHOULD I DO TO PLAN MY ARRIVAL?

Please be on time. Your check-in time is for you to retrieve your key, complete our check-in paperwork, and have your ID programmed by a Office of Residential Life staff member at the front desk of your hall.

Limit your guests to assist with move-in to a maximum of 2 assistants. All persons entering Pontchartrain Halls must wear a mask or facial covering and observe physical distancing policies.

WHERE DO I PICK UP MAIL AND PACKAGES?

There is a post office located on campus. You must set up a mailbox with them. They are located in the University Center. There is also a post office box rental fee associated with mailbox set up. Please do not send mail to the halls, as it will be sent back.

3 MONTHS \$20 • 6 MONTHS \$30 • 9 MONTHS \$40 • 12 MONTHS \$50

WHAT IF MY ROOMMATES AND I DO NOT WORK OUT?

You are highly encouraged to complete the Roommate Agreement posted to your Residential Life app before beginning a roommate relationship as the items discussed during the Roommate Agreement process will assist in building a strong roommate relationship and understanding. Be open and honest during this discussion.

WHAT IF IT STILL DOESN'T WORK OUT?

You will contact your RA and there will be a mediation that takes place. After that, you will see your respective Area Coordinator.

FAQ:

WHAT CAN I BRING INTO MY ROOM/RESIDENCE HALLS?

2-4 person occupancy rooms have extra long twin beds. Single occupancy rooms have a full bed. Each room has a bed, desk, chair & closet for each student. Bathrooms are 2 person shared use, except in single occupancy rooms. Rooms do not include TV's, mini fridges or microwaves. Each hall has two communal microwaves that are accessible to all residents.

BED AND BATH ACCEPTABLE ITEMS

Pillows · Mattress Covers · Foam Pillow Mattress Toppers · Shower Mats · Bath Mats · Towels Wash Cloths · Shower Curtain & Liner · Shower Caddy · Area Rugs · Plunger Air Freshener Plug In · Bathroom Trash Container · Cleaning Supplies

LAUNDRY, KITCHEN AND STORAGE ACCEPTABLE ITEMS

Clothes Hamper · Clothes Hangers · Shoe Bins · Organizers · Closet Organizers Storage Bins & Baskets [Plastic, Metal or Wire] · Plates · Bowls · Cups · Silverware Laundry Detergent · Dish Detergent · Dish Sponge · Trash Container

WALL ORGANIZATION, PICTURES AND DECOR

3M Command Strips · 3M Command Hooks [Nails, Tape and Tacks are Not Permitted]

ELECTRONICS AND APPLIANCES

Laptop · Desktop · Tablet · Smart Phone · Chargers · Electronic Devices & Accessories Ethernet Cords · Power Strips · TV's [Wall Mounts are Not Permitted] · Small Microwave · Mini Fridge [3.5 Cubic Feet or Smaller] · Keurig Type Coffee Maker

WHAT CAN'T I BRING INTO MY ROOM/RESIDENCE HALLS?

All smoking, vaping, illegal narcotics and weapons are prohibited on UNO Campus. Items marked with an (*) asterisk are prohibited by the Fire Marshall.

ITEMS PROHIBITED AT UNO INCLUDE

Coffee Makers [Except Keurig's] · Hot Plates · Anything with a Heating Element/Hot Surface · Air Fryer · Regular Size Refrigerators · Space Heaters · Christmas Lights* · String Lights* · All Furniture · Curtains* · Mattresses [Unless Approved by the Office of Disability] · Regular Extension Cords [Except Power Strips] · Candles · Incense Burner · Incense Wax Warmers · Vaping Device · Vaping Supplies · All Smoking Paraphernalia Illegal Drugs & Drug Paraphernalia · Alcohol [If Under 21] · All Weapons · Pets

please email ResidentialLife@uno.edu with any questions

NEED TO KNOW

WIFI

Look for the "resnetsecure" network in your wifi settings. ResNet provides each resident an individual connection to the University network and internet. You can use multiple devices on the resnetsecure network, by using our instructions to configure your device's network settings and entering your UNO student credentials. For more information about getting your computer and mobile devices to connect to ResNet, please visit our website at <http://new.uno.edu/it/resnet>.

ONLINE GAMING & STREAMING DEVICES

To use video gaming devices for online gaming and/or streaming devices (i.e. Roku, Amazon FireStick, etc.), you will need to contact the UNO IT Help Desk to request to have your devices configured to use ResNet.

Hours of operation are Monday to Friday 8:00am – 4:30pm.

Provide the IT Consultant with the following information:

Name of your gaming/streaming device • Whether the request for using a wifi or wired connection • The MAC address of your gaming and/or streaming device • Your Room Location (i.e. PHN 128A) • Contact Number (i.e. cell phone number)

A ticket will be created for your request. Once the request is completed, you will also be provided instructions on how to setup your gaming/streaming device for accessing the ResNet network.

To contact the IT Help Desk, call (504) 280-HELP.

MAINTENANCE REQUEST

Should a maintenance issue arise in your room, please report the issue within the Residential Life app at myapps.uno.edu.

Select "RCR/Damages" in the left hand menu and select "Maintenance Requests." From here you can enter requests for your suite. For an afterhours maintenance emergency, please contact the front desk of your hall.

LAUNDRY

The cost of laundry is included in your housing fees. Our laundry rooms are equipped with washers and dryers for your convenience. Check out the LaundryView app to make washing your clothes a breeze


LaundryView[®] Monitoring

Find out where (and when!) to take your laundry.

View machine availability on your smart phone or in 3D on your computer.

Help is already on the way!

All LaundryView[®] connected machines effectively monitor missed heartbeats and send automatic service requests for washers and dryers that have been unavailable.



Features of LaundryView[®]:

- Set** alerts to receive a notification when the cycle is complete with just one touch.
- Report** service problems.
- View** machine status in the laundry rooms, including the time remaining on cycles in use.
- View** weekly usage stats.

RENTERS INSURANCE

Students' property may be covered if their parent/ guardians have a homeowners insurance policy. Students are encouraged to have a renter's insurance policy if their property is not covered by their parent/ guardian's policy.



THE UNIVERSITY of
NEW ORLEANS

THANK YOU FOR CHOOSING PONTCHARTRAIN HALL

WE LOOK FORWARD TO SPENDING THE
SEMESTER WITH YOU

See the Pontchartrain Hall Handbook for
additional questions:

<https://www.uno.edu/media/17526>

Or email ResidentialLife@uno.edu

