Dear New International Student:

We look forward to welcoming you to the University of New Orleans and sincerely hope you will be able to join us for the spring semester.

The global pandemic continues to affect us all on many levels. Some travel restrictions to the United States continue to remain in effect. Some U.S. consulates and embassies are closed and others are offering limited services. Stay up to date with the University’s campus communications at https://www.uno.edu/covid-19.

Please plan to arrive in New Orleans by Monday, January 25, 2021. New International Student Orientation is scheduled as follows:

**Spring Orientation**
Wednesday, January 27  
Details To Be Announced

As you prepare to travel to UNO, it is important that you be aware of what to expect — and of what will be expected of you. This letter will provide you with information on:

- Obtaining your Visa, Preparing for your Departure, and Preparing for your Arrival
- Orientation and Registration
- Special Procedures for Students Currently in the U.S.

**PRIOR TO DEPARTURE**

**Visit the Study in the States Website:** The website at http://studyinthestates.dhs.gov/ is a central location to find resource information from many U.S. government agencies as you plan your education.

**Pay SEVIS Fee:** Your I-20 or DS-2019 will be sent via email. You will need to print out the pages. New students and exchange visitors with an **initial entry** I-20 or DS-2019 are required to pay a SEVIS I-901 fee ($350 for F-1 students and $220 for J-1 students). Students transferring from another U.S. institution do not need to pay this fee. The SEVIS fee offsets the expenses associated with Student and Exchange Visitor Information System (SEVIS). The fee must be paid before your visa interview. Instructions and answers to all your questions can be found at http://www.fmjfee.com. Please be sure to save and print out a copy of your receipt after paying the fee.

**Apply for Your Visa:** Contact the nearest U.S. embassy or consulate for local procedures, processing times, application forms and fees. To locate an embassy or consulate go to https://www.usembassy.gov/. In order to obtain the appropriate visa, you must present form I-20 or DS-2019 printed out, your SEVIS fee receipt, evidence of financial support, and your letter of acceptance to the nearest U.S. Embassy or Consulate. Security screening procedures may cause significant delays in visa issuance. Please take steps to obtain your visa as soon as it is reasonably possible. Do not make your travel plans until your visa has been approved. You may enter the U.S. up to 30 days before the start date on your I-20 or DS-2019.

For more information specific to applying for an F-1 student visa, please visit:
- [https://travel.state.gov/content/travel/en/us-visas/study/student-visa.html](https://travel.state.gov/content/travel/en/us-visas/study/student-visa.html)

For more information specific to applying for a J-1 visa, please visit:
- [https://travel.state.gov/content/travel/en/us-visas/study/exchange.html](https://travel.state.gov/content/travel/en/us-visas/study/exchange.html)
WARNING: Do NOT travel to the U.S. on a B-1/B-2 visa or on the visa waiver program. You will not be able to attend classes until you have re-entered on an F-1 or J-1 student visa.

UNO E-mail: UNO e-mail is the University’s official means of communication with students. Please activate your UNO e-mail account as soon as possible and make sure to check it regularly.

For more information on how to activate your e-mail account, please visit http://www.uno.edu/it/email.

Arrange for Permanent Housing:

The University of New Orleans has an on-campus residency requirement for all first semester undergraduate students. For more information on UNO’s Student Housing Policy and how to apply for an exemption, please visit https://www.uno.edu/housing/residency-requirement. Registration for classes is blocked until students either obtain on-campus housing or are approved for an exemption so it is important that you attend to this as soon as possible.

ON CAMPUS - If you plan to live in university housing, send in your deposit and application as soon as possible before you arrive. On-campus housing may not be available if you wait until you get here to apply. For questions or applications about on-campus housing, please visit the Housing website at https://www.uno.edu/housing/apply-housing.

Please Note: Upon applying for housing, you will be offered to be assigned to Privateer Place. Privateer Place is our on-campus apartment complex managed by our campus partner, Campus Living Villages. If you prefer to live in a different campus facility, you can select not to accept your Privateer Place and continue with your Pontchartrain Hall assignment. If you qualify for Lafitte Village, you may also apply to reside there.

It is your responsibility to have your housing arrangements made before you arrive at the University. We recommend that you print and bring any documents associated with your housing arrangements with you in case of any problems. This includes email correspondence, lease agreements, and receipts for payments. If you are unable to complete your housing arrangements prior to your arrival, you will need to make hotel arrangements at your own cost. Please carefully read the following information.

Privateer Place
Privateer Place offers apartment style living with two floor plans (2 bedroom/2 bathroom, 4 bedroom/2 bathroom). Each apartment has a fully equipped kitchen and both units are fully furnished. For additional information, please see the Privateer Place homepage at http://www.mystudentvillage.com/us/privateer-place/.

Please note: Privateer Place requires all applicants to have a guarantor with a valid U.S. Social Security identification number. If you do not have a guarantor, you must make an additional refundable deposit of $375 (in addition to a $200 non-refundable administrative fee), and first rental installment. Please read the housing contract (and Privateer Place Apartments lease) very carefully. Please bring all essentials or plan to purchase them upon arrival as Privateer Place does not offer bedding or utensil packages. UNO is a tobacco free campus, which includes housing.

Pontchartrain Halls
Pontchartrain Hall features one-bedroom, two-bedroom, and four-bedroom furnished suites for community-focused living with privacy. Each student has a private bedroom. Purchase of a meal plan is required for Pontchartrain Hall residents. Floor plans and additional information are available at https://www.uno.edu/housing/pontchartrain-halls.

Lafitte Village
Lafitte Village is UNO’s married, family, and graduate housing facility, offering one-bedroom and two-bedroom options. Apartments are unfurnished but students may rent furniture or bring their own. Additional information is available at https://www.uno.edu/housing/lafitte-village.

Early Arrivals

**Privateer Place**
The official Spring 2021 move in date is **Wednesday, January 7, 2021.** If you plan to arrive before the official move in date and would like to request early move in, **you will need to complete the early move-in request form found here,** including the date you would like to move in. Please allow 72 hours for Privateer Place to notify you by email if your early arrival request has been approved. There is an additional daily charge of $26 for a two bedroom and $19 for a four bedroom for move-ins prior to January 7. For more information see the [Privateer Place](https://www.uno.edu/housing/lafitte-village) homepage.

**Pontchartrain Hall**
The official Spring move in date for international students is **Monday, January 25, 2021.** If you arrive before the move in date and need to request early move in, **you are required to email your request to** [studenthousing@uno.edu](mailto:studenthousing@uno.edu). Be sure to include the date you would like to move in as well as your name. Your request will be evaluated on a case-by-case basis. Office of Residential Life staff will notify you by email if your early arrival request has been approved or denied. There is an additional charge for early move in of at least $20.00 per day (costs subject to increase) before the official move in date and prices vary according to room size and type. **All semester fees (tuition, fees, and on-campus housing costs) should be paid in full (or the first payment in a payment plan made) prior to move in,** or **you will not be allowed to move in.** If you are not approved for early move in, you will need to make hotel arrangements at your own cost until the official move-in dates. For more information see the Pontchartrain Hall homepage at [https://www.uno.edu/housing/apply-housing](https://www.uno.edu/housing/apply-housing).

**Lafitte Village**
UNO’s married and family housing facility leases to married, single parent(s) or non-married couples in domestic partnerships. Lafitte Village is also open to graduate students. Leases begin on the first day of the month. Any arrivals other than the first day of the month will be on a pro-rated basis. A deposit and application fee of $350 must accompany the completed application. Leases are by the semester, academic year and full year. The primary lessee must be a registered full time student. Lafitte Village is unfurnished with the exception of a refrigerator and stove. You must obtain your own furniture. For more information please visit the UNO housing homepage at [https://www.uno.edu/housing/apply-housing](https://www.uno.edu/housing/apply-housing).

Late Night or After Hours Check-in

**Privateer Place**
Privateer Place front office is open from 8:30 a.m.-8:00 p.m. Monday through Friday, 10:00 a.m. – 4:00 p.m. Saturday, and 12:00 – 4:00 p.m. Sunday. If your arrival in New Orleans is not during business hours, you must email Privateer Place at least 72 hours in advance at [info@privateerplaceUNO.com](mailto:info@privateerplaceUNO.com) to request arrangements to check in to your apartment and get your keys. If you are checking in after-hours please note that the gates will be closed and you will be required to call the Resident Assistant on-call at (504)-810-9123 for entry to check-in. Be sure to include the approximate time of your arrival. All residents must indicate a move-in date within 24 hours of signing the lease. For more information see the [Privateer Place](https://www.uno.edu/housing/lafitte-village) homepage.

**Pontchartrain Hall**
The front desk of Pontchartrain Hall is staffed continuously throughout the day and night. Be sure you have made arrangements to check in before the official move in date if you plan to arrive early. Please confirm via email with the Office of Residential Life the time you plan to check-in.
**Lafitte Village**
There is no late night or after hours check in. Keys may only be obtained during normal business hours of 8:00 a.m.–4:30 p.m. Monday – Friday. Please make hotel arrangements at your own cost if you arrive during the weekend or off hours.

**OFF CAMPUS** – Upon your arrival OISS staff will provide advice on finding suitable housing.

To browse some available off campus housing options, please visit:
- [http://realestate.nola.com/for-rent](http://realestate.nola.com/for-rent)
- [http://neworleans.craigslist.org/](http://neworleans.craigslist.org/)

**Hotels and Hostels**
For information about hotels and hostels please see the Resources section at [https://www.uno.edu/oiss/newstudents](https://www.uno.edu/oiss/newstudents).

**Register for Classes:**

To prepare for the new semester, please complete the mandatory Online Orientation for all newly admitted students at: [https://onlineorientation.uno.edu/](https://onlineorientation.uno.edu/).

Due to advising holds placed on new student accounts, you must contact your academic advisor prior to registering for classes.

- **Undergraduate students entering UNO with less than 30 credit hours** of college coursework will be advised by a First Year Advising (FYA) Staff member. When contacting your academic advisor make sure to let them know you are an international student so they can better assist you.
- **Undergraduate students with more than 30 credit hours are advised by the academic College.** When contacting your academic advisor, please let them know you are an international student.
- **Graduate students are advised by Graduate Advisors/Coordinators.** Please see the attached list for reference.
- **International exchange students** should contact the International Student Exchange program at isep@uno.edu or John Hazlett at jhazlett@uno.edu for assistance.

Undergraduate students may visit the Academic Advisement website for more details and advisor contact information at [https://www.uno.edu/admissions/accepted-students/academic-advisement](https://www.uno.edu/admissions/accepted-students/academic-advisement).

Please note: Registration after January 29 may result in late fees and schedule being cleared for non-payment. Students whose enrollment has been cancelled will be required to re-enroll during Late Registration ($150 fee for late registration). The last day to register or make schedule adjustments for spring is February 8 (late fees will apply). Tuition, fees, and on-campus housing costs must be paid in full (or the first payment made for those on the payment plan) before moving in to Pontchartrain Hall.

**Arrange Finances:**
When bringing money to the United States, it is safer to carry U.S. $ Traveler’s Checks. Initial settling-in costs are estimated as follows (please note that University tuition and fees are subject to change without notice):

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>* Tuition &amp; fees</td>
<td>$7,500 (estimated)</td>
</tr>
<tr>
<td>* Temporary accommodations</td>
<td>$200-1000 (1-7 days)</td>
</tr>
<tr>
<td>* First month rent, security deposit &amp; utility deposits</td>
<td>$2,000-3,000</td>
</tr>
</tbody>
</table>
* Pontchartrain Hall $5,225 (4 bedroom + required meal plan)
* Health insurance $2.188
* Books $ 650

Two bedroom apartments in the university area rent for approximately $1,200 – $1,800 per month. **Please note that tuition, fees, and on-campus housing costs for Pontchartrain Hall must be paid before you move in.** Check the actual amounts for tuition and fees at the Bursar’s Office website: [http://bursar.uno.edu/](http://bursar.uno.edu/). To find out how to pay ahead online go to [http://www.uno.edu/bursar/Payments/](http://www.uno.edu/bursar/Payments/).

**Please note** that a fee of 2.5% will be charged to those using credit or debit cards to pay for tuition and fees. The Bursar's office prefers that payments be made online through the WebSTAR site, rather than over the phone.

**Insurance Coverage:**
Medical insurance coverage is required for international students and the fee will be automatically placed on your bill. You may apply for a waiver of this fee by printing the Insurance Coverage Evaluation Form at [https://www.uno.edu/oiss/currentstudents/insurance](https://www.uno.edu/oiss/currentstudents/insurance) and having it completed by your insurance company. Insurance coverage must begin no later than the first day of classes and extend at least through the end of final exams.

Requests for insurance waivers must be submitted to OISS no later than 4:30 p.m. Monday, February 8, 2021 for Spring 2021. Late requests will not be accepted.

Information about the University insurance plan is available from Student Health Services at [www.uno.edu/campus-health/insurance](http://www.uno.edu/campus-health/insurance) or at: [http://www.gallagherstudent.com/uno](http://www.gallagherstudent.com/uno).

Please check the Bursar’s [website](http://www.uno.edu/bursar) for Spring 2021 payment deadlines.

**IMPORTANT NOTE:** Few on-campus jobs or graduate assistantships are available. Do not plan on income from a campus job to supplement personal, family, or scholarship funds.

**WHAT TO EXPECT FROM IMMIGRATION AND CUSTOMS UPON YOUR ARRIVAL**

Do not place the following documents in your checked baggage. Carry them with you. If your baggage is lost or delayed, you will be unable to present the documents at the port of entry. As a result, you may not be able to enter the United States.

1. **Your passport, valid for at least six months into the future,** and
2. **Your I-20 or DS-2019 Form.** If you receive your documents from the Consular Officer in a sealed envelope, you should not open it! Instead, give the sealed envelope to the Customs and Border Protection (CBP) officer at the U.S. Port of Entry.

In addition, it is strongly recommended that you also hand carry the following documentation:

1. Evidence of financial resources;
2. Evidence of student/exchange visitor status, such as UNO’s acceptance letter
3. Paper receipt for the SEVIS fee, and
4. Name and contact information for the Office of International Students and Scholars, including a 24-hour emergency contact number at our school. **(UNO Police: 504-280-6666)**
If Arriving By Air: Flight attendants will distribute a Customs Declaration Form (CF-6059B). This must be completed prior to landing. This form can be now also be filled out prior to or during your travel and be filled out by typing (instead of hand written) and then printed and taken with you as your official Customs Declaration. For more information please visit: https://www.cbp.gov/document/forms/form-6059b-customs-declaration-english-fillable.

If Arriving By Land or Sea: The CBP Officer at the port of entry will provide the necessary Customs Declaration Form (CF-6059B) to be filled out upon your arrival. This form can be now also be filled out prior to or during your travel and be filled out by typing (instead of hand written) and then printed and taken with you as your official Customs Declaration. For more information please visit: https://www.cbp.gov/document/forms/form-6059b-customs-declaration-english-fillable.

Proceed to the terminal area for arriving passengers. Have the following documents available for presentation: your passport; SEVIS Form I-20/DS-2019; and Customs Declaration Form (CF-6059B).

All visitors entering the United States must state their reason for wishing to enter the country. You will also be asked to provide information about your final destination. It is important that you tell the CBP Officer that you will be a student at the University of New Orleans, 2000 Lakeshore Drive, New Orleans, LA 70148.

Once your inspection is successfully completed, the inspecting officer will:

- Stamp your passport duration of status (“D/S”) for F and J visa holders
- Provide you with instructions on how to retrieve your I-94 (arrival/departure record) electronically. This information is also available when you check in at OISS or online at: https://i94.cbp.dhs.gov/I94/#/home#section

Make sure that you have your I-20 or DS-2019 and passport when you depart the inspection area. These are all very important documents.

At the airport: The Louis Armstrong New Orleans International Airport usually offers several convenient and affordable ground transportation options. Due to COVID-19, OISS recommends using a taxi for transportation to campus. Taxis are located in the Ground Transportation area near the baggage claim. If you get into difficulty, please call OISS at 504-280-6021 during office hours (8:00 a.m. - 4:30 p.m. Monday-Friday). After 4:30 p.m., you may call the UNO Campus Police at 504-280-6666.

SETTLING IN

Checking in: Upon your arrival to UNO, immigration regulations require you to check in with the Office of International Students and Scholars in the International Center Room 125. COVID-19 may limit our availability to see you in person. Please email us at oiss@uno.edu after you arrive. Our usual office hours are Monday through Friday from 8:00 a.m. to 4:30 p.m.

If we are not able to see you for in-person check in, we will request you send us the following documents by email. If we are able to see you in person, please bring the documents with you.

- Passport
- Form I-20 or DS-2019
- Insurance Coverage Evaluation Form completed by your medical insurance company (if you have a policy) or be prepared to purchase a UNO policy--approximately $1,700 per year.
- Name and address of someone in the U.S. and/or someone in your home country to notify in case of an emergency.
You can print a copy of your I-94 (arrival/departure record) at https://i94.cbp.dhs.gov/I94/#/home.

**Immunization Records:** You must bring immunization records with you to give the UNO Student Health Service. Check the Student Health Services website for more information: http://new.uno.edu/campus-health/immunization-information

**Employment:** Do not begin any on-campus employment (including assistantships) until you have completed the work eligibility form at OISS.

**INFORMATION FOR STUDENTS CURRENTLY IN THE U.S.**

**Transfer students:** If you are transferring to UNO from another U.S. institution, complete the Transfer Form and e-mail it to oiss@uno.edu. The Office of International Students & Scholars will prepare your I-20 or DS-2019 form. Please note that all transfer students are required to complete immigration transfer procedures by personally checking in with the OISS within 15 days of the start of classes. Simply obtaining an I-20 or a DS-2019 form from OISS does not complete your immigration transfer. If you fail to check in, you could violate your immigration status.

**Students changing degree levels:** If you are moving from one degree to another at UNO (i.e., undergraduate to graduate, intensive English language to undergraduate, etc.), you must request your I-20 or DS-2019 from OISS within 15 days of the start of classes.

**Students in another immigration classification:** If you currently hold F-2 or B-1/ B-2 status, please be aware that you must obtain F-1 status before beginning your course of study. You must contact OISS staff as soon as possible for assistance in filing an application to change your status.

Individuals who hold other non-immigrant classifications (H, TN, J-2 etc.) may be eligible to enroll in classes incidental to their status. Please consult with OISS staff should you have questions or concerns about your current status and your ability to study in the U.S.

We hope that this information is helpful as you make your plans to travel to New Orleans. Please contact us if you have questions regarding transportation, orientation, housing, or other details of adjusting to life and studies in New Orleans. We look forward to your arrival.

Warmest regards,
OISS Staff

E-mail: oiss@uno.edu