

Group Flight Options for the UNO-Innsbruck International Summer School 2021

Students may purchase their airline tickets from the group flight options arranged by ITS Tours, or they may opt to purchase their tickets independently. *The program administration does **not** recommend purchasing an airline ticket before the student is accepted into the International Summer School program.* Students will be informed in writing about their acceptance by the International Summer School.

GROUP FLIGHT DETAILS

For information on how to reserve a seat on one of the preferred group flight options, please read the information given below very carefully. You may also contact ITS Tours directly at 979-764-9400 or UNO@SuddenLinkMail.com for any additional questions or requests.

TRAVEL DATES

The UNO-Innsbruck International Summer School 2021 starts on Saturday, July 3 and ends on Friday, August 13. To arrive on Saturday, July 3, you **must** depart the United States on Friday, July 2 (overnight flight). All students must check into the dormitory by 4:00 pm on Saturday July 3, in time for the mandatory orientation. Check out date is Friday, August 13, no later than noon.

GROUP FLIGHTS

ITS Tours has arranged group flight options on Delta (from Atlanta) and United Airlines (from New Orleans). The flights will depart from Atlanta or New Orleans on Friday July 2, 2021, arriving in Munich, Germany on Saturday July 3, and return on Friday, August 13. Group seats are limited and sold on a first-come, first-served basis. The cost for round-trip airfare from Atlanta to Munich on Delta's non-stop service is \$1,895.00*. The cost from New Orleans to Munich is also \$1,895.00* on United Airlines with one connection and change of planes in each direction. **Full payment for either option is due when making the reservation with ITS Tours, but no later than 5pm Central Time, Friday, March 19, 2021.** Additionally, ITS Tours can make travel arrangements for students attending the program from most U.S. cities to Munich as well as for those students wishing to depart a few days before the start of the program and/or to extend their stay in Europe at the end of the program. Costs as well as rules/conditions for purchase of these variations will be advised upon request.

To reserve your group flight, to secure a seat for connecting U.S. cities, or for an extended stay in Europe: Please e-mail ITS Tours at their designated email address for this UNO program (see below). Identify yourself as a student of The UNO-Innsbruck International Summer School 2021 program, give your full name (as per valid passport)**, dates of your proposed departure and return to the U.S., your preferred U.S. departure city, gender, and date of birth, primary email address, as well as your permanent mailing address. Additional information per TSA (Transportation Security Administration) regulations may be required before the date of departure. Students who have TSA PreCheck or Global Entry Known Traveler Numbers may enter these any time after ticketing or upon online or airport check-in directly with the respective airline.

To contact ITS Tours:

979-764-9400 or UNO@SuddenLinkMail.com

*Quoted airfare is inclusive of air ticket taxes/fees, surcharges at time of this publication. Air ticket taxes/fees/surcharges are subject to change until time of actual tickets being issued.

****Traveler's passport must be valid for a minimum of at least six months beyond traveler's period of stay or traveler may be denied entry into Germany and other European countries as well as back into the United States. NOTE: Currently, passport offices are experiencing a 4-6 month wait time for processing passport applications. *It is imperative to request a new passport, if necessary, immediately.* Failure to have a valid passport before travel will result in a possible cancellation of your trip and potential financial loss.**

PAYMENT TERMS

In order to secure the group type ticket at the aforementioned group rate, full payment by check will be due when making the reservation, but no later than 5pm Central Time, Friday, March 19, 2021. Credit cards are not accepted for group type tickets. Please keep in mind that group space is limited and is provided on a first-come, first-served basis and may not be available if participants wait to make their reservation and send payment until or close to the final due date. After March 19, 2021, tickets may be available at the prevailing individual rate on the date of purchase. Because airline tickets are non-refundable based on the payment schedule heretofore mentioned, it is strongly recommended each participant purchase appropriate travel insurance (please see below, under heading "Travel Insurance", for more information).

All payments are to be mailed to the following address for processing:

ITS TOURS
22 Montgomery Street
Radford, VA 24141-4415

Cancellation terms: If a student cancels on or before 5pm Central Time, Friday, February 26, 2021, he or she would get a full refund (NOTE: for those students transferring a credit from the 2020 program to the 2021 program, the credit amount is non-refundable for any reason). There will be an administrative fee of \$300.00 for any cancellation of seat reservation by a student if that written cancellation notice is received on or after 5pm Central Time, Friday, February 26, 2021. Any and all airline ticket payments will be non-refundable for any reason on or after 5pm Central Time, Friday, March 19, 2021.

Please be aware that group seats are blocked by ITS Tours about a year in advance of the proposed travel dates and the airlines are guaranteeing a fixed base rate for the seats regardless of what happens with the airfares. Because of this, at times, there may be individual seats available for instant purchase online or directly with the airline(s) that may be offered at a lower priced than the group airfares. Only a very limited number of seats are available for sale in most cases and they carry more stringent purchase conditions than a group type airline ticket. The group base rate ITS Tours has negotiated is the same for all travelers in the group and is guaranteed not to change as long as all deadlines are adhered to. Note, however, that the group rates quoted for this program include all government taxes, airline surcharges, airport fees, and other surcharges on the date this information is printed for publication. These taxes, fees, and surcharges are subject to change until ticketing. ITS Tours is responsible for informing all participants who have made a flight reservation with ITS Tours of any changes in the total price of the ticket or any additional charges at time of ticketing. Travelers must agree to pay the difference before the airline ticket is released.

In addition, some fees may apply for checked and/or carry-on luggage. For each airline's baggage allowance and frequent flier mileage accrual policy, refer to the respective airlines' websites. Additional fees may apply for upgraded seat assignments, upgraded meals, early boarding, etc. Note: upgrades to Premium Economy, Business or First Class from a group regulated airline ticket are not allowed.

ITS Tours accepts personal checks, business checks, money orders, or cashier's checks for all payments. Credit card payments are not accepted for group type tickets. Once you have applied to the UNO-Innsbruck International Summer School, ITS Tours will e-mail you the details regarding the group flights. Students are urged to book and make their full payment early in order to ensure a reservation on the preferred group schedule. *However, the program administration does not recommend purchasing an airline ticket before the student is accepted into the UNO-Innsbruck International Summer School program.*

Space can only be granted to a student once ITS Tours has received full payment, a valid passport copy, and any other supporting documents required for ticket purchase. It is the traveler's responsibility to make sure they follow and conform to all specific travel requirements. For specific travel requirement details, please visit <https://www.tsa.gov/>, any respective airline(s) website used for this program, and/or any official foreign government office to which the student may potentially travel.

Group space is limited and is provided on a first-come, first-served basis. When the first set of seats has been allocated, the next block of seats will be utilized; again, on a first-come, first-served basis and subject to availability.

For those students wishing to travel on flights different than the exact group blocked flights, an individual reservation will need to be made. Individual type ticket rules will then be applied and the group type reservation and rules/conditions will no longer be applicable.

Tickets will be electronic and will include a group flight passenger receipt and flight itineraries. Bus transfer information (pick-up point, departure time, etc.) will be sent to each participant by the UNO-Innsbruck office and/or will be available on the program web site. Group air tickets are issued approximately 30-45 days before departure. Once a ticket has been issued, it will be non-transferable, non-changeable, and non-refundable for any reason including medical reasons. Rerouting is not allowed for any reason once an airline ticket has been issued. In addition, partial credit for unused tickets will not be granted nor will credit toward future travel be granted if all or part of a ticket has been cancelled or used. Cancellation of a reservation on or after 5pm Central Time, Friday, February 26, 2021 will incur fees and potential airline penalties.

When full payment has been received, the airline will place participants into the "block" of seats assigned to the group on each aircraft. Specific seat requests cannot be honored in advance of online or airport check-in. It is possible to request a change from the "block" upon check-in with your respective air carrier but a change from the pre-assigned "block" seat may not be granted before airport check-in. Frequent flier numbers may only be presented to each specific air carrier upon check-in with that specific carrier and will not be accepted in advance. Airlines may limit the miles accrued for specific tickets purchased. Please refer to assigned airline for details.

TRAVEL INSURANCE

Because all payment(s) to ITS Tours will incur an administrative fee plus potential costs imposed by respective airlines(s) for cancellation on or after 5pm Central Time, Friday, February 26, 2021, ITS Tours, all airlines, and any and all partners involved strongly recommend each participant consider purchasing appropriate travel insurance for trip cancellation, trip delay, baggage loss, pandemic, enforced quarantine, etc. Each participant and/or purchaser of travel insurance is solely responsible for understanding the possible limitations associated with the travel insurance they decide to purchase. Travel insurance is available for purchase through several national companies. Any specific questions or claims need to be directed to the insurance company chosen.

CONTRACT OF CARRIAGE

A specific "Contract of Carriage" outlining airline and partner responsibilities is available upon request from each airline offering any of the group or individual flight options. Please visit the respective airline's website for additional information, or contact ITS Tours for further details.