## UNO STUDENT CARE NETWORK

## THE UNIVERSITY of NEW ORLEANS STUDENT CARE NETWORK

## Referral Flow Chart

Immediate Action Needed Is the student's behavior or statements potentially an immediate threat to self or others?

- The student's behavior is or is likely to disrupt authorized activities or damage property?
- Does the student appear to be under the influence of drugs or alcohol?
- Has the student allegedly broken the law or their continued behavior will likely violate the law?

NO

Call <u>Campus Safety & Security</u>
504-280-6666 or
NOPD 911 for an emergency response

May also refer to CARE network

Consult Dean or Associate Provost for Faculty & Diversity Affairs May also refer to CARE network

Does the student's behavior possibly violate institutional policy?

Does the department/office have a process to address the student's behavior?

YES

NO

• Is the student's behavior disruptive or are they not complying with directions of university personnel?

ES =

Submit a report to <u>Student</u>
<u>Accountability</u> via Privateer Beacon

May also refer to CARE network

NO

Does the student exhibit unhealthy psychological behavior, impaired behavior, or not acting like their self?

YES

Consult *Counseling Services* 504-280-6683

May also refer to CARE network

- Is there a sudden drop in the student's performance or do they display a lack of motivation?
- Has the student reported stressful situations that are impacting their life/emotional health?
- Has the student reported an increase use of drugs or alcohol, or other risky behavior and expresses a desire to stop/cut down?

Consult &/or Submit referral to CARE Network via <u>Privateer Beacon</u>

May also refer to the HUB

## Student Care Network

- Gathers information from all parties and departments, (may include previous reports and/or psychological assessment)
- Performs initial review & develop a support plan, within existing University policies, to mitigate risk and promote student wellbeing and success
- Coordinates follow-up of plan and monitors intervention plan for progress and effectiveness
  - Identifies and implements additional or new interventions as needed
- Documents: situation, actions, decision, & resolutions
- Student Care Network does not handle: Classroom management, Title IX violations, or Student Discipline

Assist student in identifying unmet needs and offer support, when appropriate.

Refer to appropriate campus and community resources.

Intervene consistent with university policies and procedures.