



THE UNIVERSITY of
NEW ORLEANS

RESIDENTIAL LIFE

We can't wait to welcome you to our Pontchartrain Hall community at the University of New Orleans!

The staff in Residential Life have been busy planning for your arrival on campus. Our administration has closely monitored Centers for Disease Control and Prevention (CDC), State of Louisiana and City of New Orleans recommendations regarding public health during the COVID-19 global pandemic. We want to share with you some of the many precautions that will be in place within Pontchartrain Halls for the Fall 2020 semester to ensure your health and safety.

- Residence Hall rooms, suites and bathrooms have been cleaned following CDC guidelines by our custodial teams.
- Any person entering the Residence Hall is required to wear a mask or facial covering when outside of their suite within Pontchartrain Halls; this is also a campus requirement reflected in the Student Conduct Code.
- Residents and staff are encouraged to follow guidelines for hand-washing, avoiding touching their face and reporting to Office of Residential Life staff if they become ill. Hand sanitizer stations have been added at key locations within the facility.
- Guests are limited to only 2 persons assisting the student with moving in to their space; all other guests are restricted to minimize the number of persons in the facility.
- Check-in/Move-in will be conducted over multiple days with limited numbers of students checking in at a given check-in time to encourage social distancing within the halls.
- Staff have moved multiple processes online (residential parking decal registration, room inventories and floor meetings) to minimize in-person contact processes.
- Policies regarding common spaces in the halls such as lobbies, lounges, community kitchens and laundry rooms will be in place to limit the number of students using the space at the same time to encourage social distancing.

We are planning for a variety of instructional scenarios this semester, based on the needs of our students. Many of our classes will be offered in a hybrid format, which involves both online and face-to-face instruction. No matter what mode of instruction you choose or a particular class calls for, we will keep the residence halls open for the entire semester.

We encourage you to login to your Residential Life app and review your room assignment and room information on your home screen. You can use this information to send emails to your roommate(s) to plan your upcoming residential experience and ensure a healthy, clean living environment. We will send you an additional "Welcome Home" email later this month with additional details about planning your arrival at the University of New Orleans, as well as instructions for scheduling your check-in appointment.

If your plans have changed and you no longer plan to live on campus for the Fall 2020 term, please email studenthousing@uno.edu to cancel your application as soon as possible. Cancellations received by July 24 will not incur late cancellation fees. After July 24, late cancellation fees will apply. Please let us know if you have any additional questions.

Privateer Proud,

Amanda Robbins
Director, Residential Life