



### SUMMARY OF NON-REFUNDABLE TICKET EXCHANGE POLICIES

This is a general guide only and subject to change at the airlines discretion.

Travelers should always refer to the specific fare rules when booking non-refundable flights.

Airline	Ticket-Change Fee Domestic/ International	Name Changes Allowed	Name Change Fee	Expiration	Specific Information
AirTran	\$75/ Not Applicable	YES	\$75	12 months from issue date	Ticket value is lost if group passenger does not pre-cancel 30 days out. Fee \$100. Credit valid for one year after issue date. Individuals face \$75 cancellation fee if cancelled less than 2 days pre-flight. After that no value. Unused tickets are transferable.
Alaska Air	\$100	YES	\$75	12 months from issue date	They may waive name change if done at same time as re-issue.
Allegiant	\$50 per one- way/ Not Applicable	NO	N/A	12 months from issue date	Unused tickets are non-transferable.
American	\$150/\$150 - \$300	YES	\$100	12 months from issue date	Unused tickets are transferable after date of travel (through AA Top Accounts with \$100 fee).
Continental	\$150/\$150-\$250	NO	N/A	12 months from issue date	Unused tickets are non-transferable.
Delta	\$150/\$250	NO	N/A	12 months from issue date	Unused tickets are non-transferable; however, through Short's Delta Recovery Program – we may be able to transfer the ticket. Please work directly with agent if interested.

Frontier	\$100/\$100	YES	\$0-\$50	12 months from issue date	Name change fee varies based on the Fair Option of the ticket purchased. Economy and Classic - \$50, Classic Plus - Free.
Jet Blue	\$100/\$100	YES	\$0	12 months from issue date	Cancellation fee of \$100.
Southwest	\$0/NA	NO	N/A	12 months from issue date	Unused tickets are non-transferable
United	\$150/\$250	NO	N/A	12 months from issue date	Unused tickets are non-transferable
US Airways	\$150/\$250	NO	N/A	12 months from issue date	Unused tickets are non-transferable