

# The University of New Orleans

Web-STAR (PeopleSoft Campus Solutions v 9.0):

Allowing Pop-Up Windows in PeopleSoft



THE UNIVERSITY *of*  
NEW ORLEANS



# Allowing Pop-Ups in PeopleSoft

**Participate** at the end of this aid, you will be able to.....  
**Objectives**

1. Allow Pop-Ups

**If you have any questions about this document please contact the Training group at 504-280-5645 or visit us at UCC-101Q.**

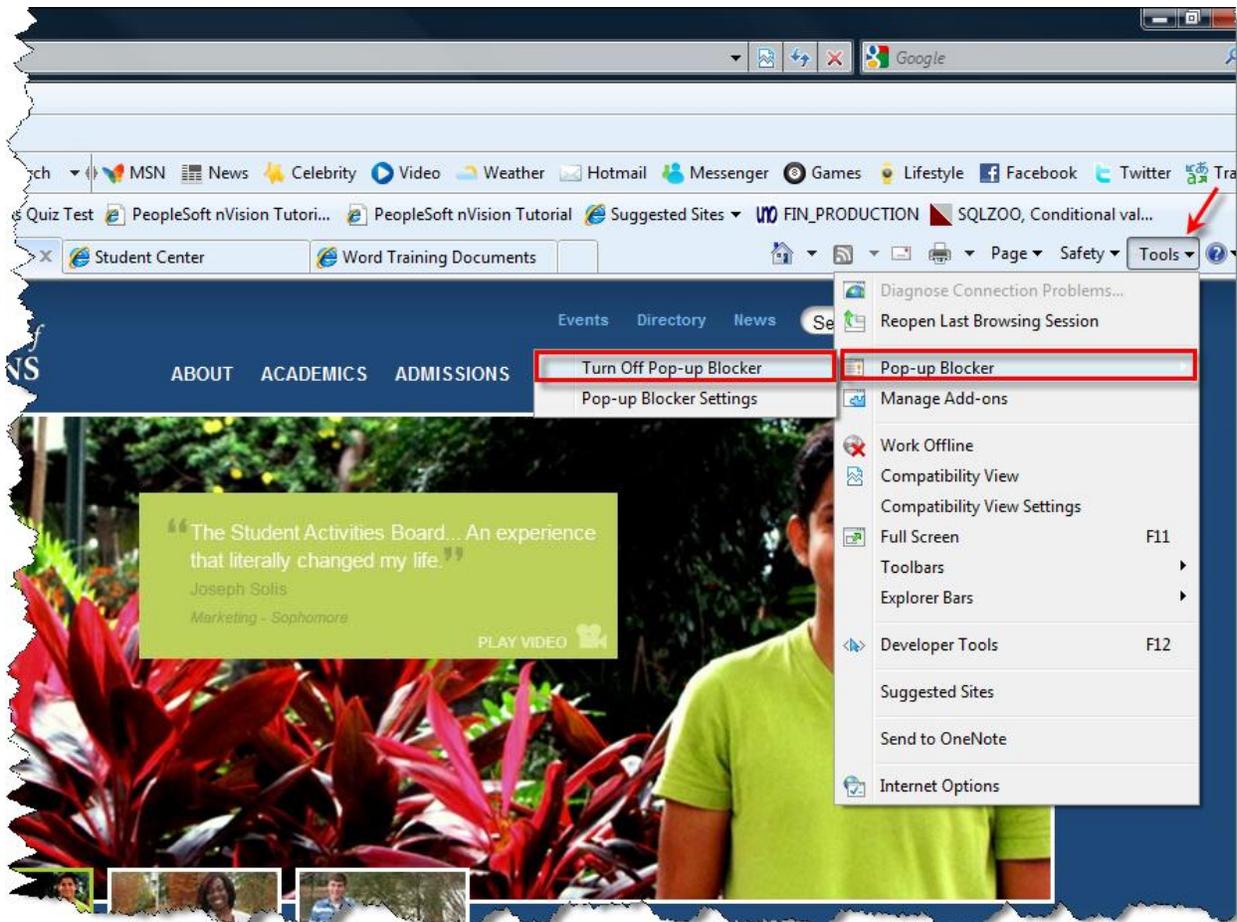
**Table of Contents**

Allowing Pop-Ups (Internet Explorer) ..... 4  
Allowing Pop-Ups (Fire Fox) ..... 5

## Allowing Pop-Ups (Internet Explorer)

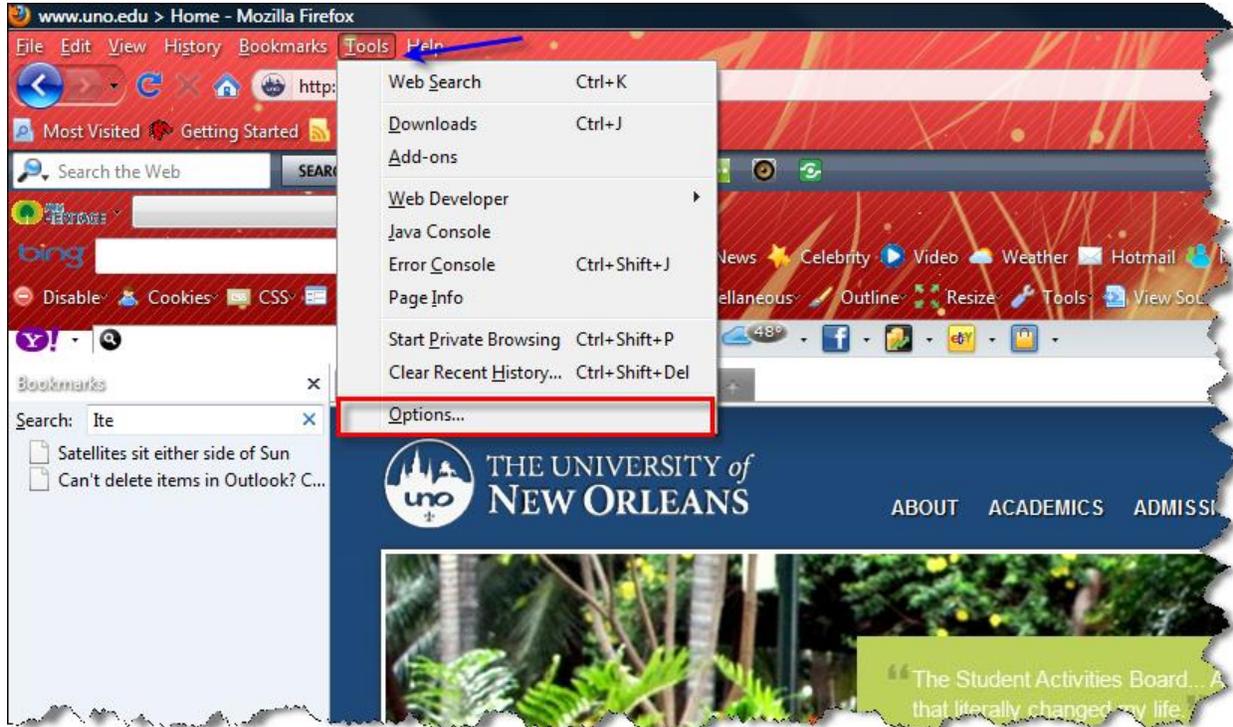
PeopleSoft sometimes uses pop-up windows to display information you request. If your browser is set to block pop-up windows by default then you will not be able to retrieve requested information. If you click on a processing button such as Print Transcript or Print Study list and nothing happens then you need to adjust your browsers pop-up blocker settings.

**Step 1.** Open your browser and select **Tools, Pop-Up Blocker, Turn Off Pop-Up Blocker**.

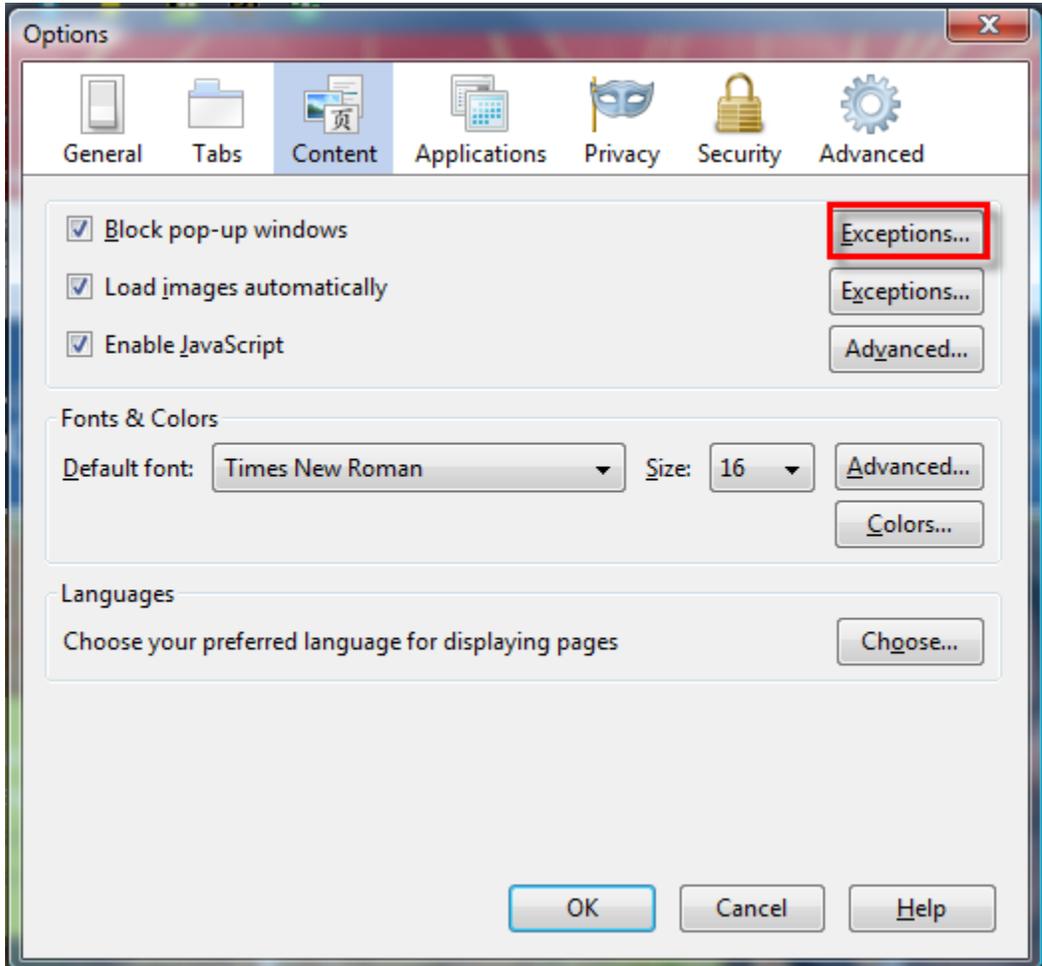


## Allowing Pop-Ups (Fire Fox)

Step 1.	Fire Fox- Tools, Options, Content.
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<b>Step 2.</b>	Select the <b>Exceptions</b> button.
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<b>Step 3.</b>	Enter the address and select <b>Allow..</b>
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