The University of New Orleans

Web-STAR (PeopleSoft Campus Solutions v 9.0):
Allowing Pop-Up Windows in PeopleSoft
Allowing Pop-Ups in PeopleSoft

Objectives

1. Allow Pop-Ups

Participate at the end of this aid, you will be able to………

If you have any questions about this document please contact the Training group at 504-280-5645 or visit us at UCC-101Q.
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Allowing Pop-Ups (Internet Explorer)

PeopleSoft sometimes uses pop-up windows to display information you request. If your browser is set to block pop-up windows by default then you will not be able to retrieve requested information. If you click on a processing button such as Print Transcript or Print Study list and nothing happens then you need to adjust your browsers pop-up blocker settings.

**Step 1.** Open your browser and select **Tools, Pop-Up Blocker, Turn Off Pop-Up Blocker.**
Allowing Pop-Ups (Fire Fox)

**Step 1.** Fire Fox- Tools, Options, Content.
Step 2. Select the Exceptions button.

Step 3. Enter the address and select Allow.